



## 67. Nursery Operational Plan

At Step By Step Montessori Ltd we provide quality affordable childcare for the local community. Quality childcare brings benefits for the whole community, enabling parents to return to work and combine employment with family life and enabling employers to retain and recruit employees from the local community.

We want parents to feel confident about the quality of care that is provided for their child in order for them to have no concerns for their child's health, welfare and early learning. To continuously develop our practice, we regularly complete a self-evaluation cycle where we publish our opinions about the quality of our childcare and an action plan to implement emerging good practice from the sector. We welcome parent's opinions and contributions to the self evaluation process and actively seek feedback through questionnaires, parents' evenings and informal discussion which is recorded.

In order for Step By Step Montessori Ltd to run effectively and efficiently serve local community needs, it is important that we have an operational plan that is implemented, reviewed and revised on a regular basis. This plan is a blueprint for managing the nursery. It describes how the nursery is run and what type of service is provided. It describes the nursery service, the structure of the nursery, who is responsible and guidance on practices and procedures.

The plan is used by the nursery manager, staff, parents and outside agencies as a reference tool for general day-to-day practice and a tool against which to assess the quality of the service provided. We will review this policy on a regular basis, using reflective practice, and make and implement any necessary changes following a review.

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### Contact numbers

Contact	Name	Telephone number
Alarms (burglar)	Tim	07836 333521
Electricity supplier	E.on	105
Environmental health	Barnet	02083597995 (office hours) 02083592000 (out of office hours)
Fire and rescue	London Fire Brigade	020 8555 1200
Fire equipment	Morgan Fire Ltd	01992 893498



Fire officer		999
Health visitor	Barnet	02084473537
Hospital	Barnet General	02082164600
Local authority early years service	Maggie Hill	07960 164910
NDNA legal helpline		01206 846091
NHS Direct		111
Pest control		020 8359 7799
Ofsted		030 01231231
Police		999 or 101
Multi Agency Safeguarding Hub	Barnet MASH Team	020 83594066
Water board	1 – Affinity for Business (retail) Ltd	03453572424 03453572407 (Emergency)
	2 – Castle Water Ltd	08003169800
Waste management	Barnet	020 8359 4600

### Emergency locations

Water main stop tap	Under the sink
Fuse box	Foyer Cupboard
Boiler	Bathroom Cupboard

This policy was adopted on	Signed on behalf of the nursery	Date for review
January 2021	<i>Khadijeh Nauji</i>	January 2022